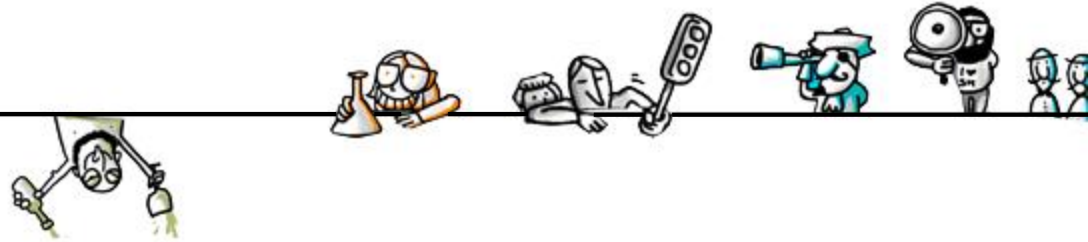


15.366 ENERGY VENTURES



Class 5: The Economic Equation of Energy Startups $COCA/LTV \text{ \& } IRR > WACC$

October 6, 2016

Francis O'Sullivan, Tod Hynes, Bill Aulet

Calculate the COCA



More Precisely...

- Example: Our new venture will sell a widget, and to successfully acquire a new customer it takes one of our sales people 1/20 of their time for 6 months.
- Let's assume we pay the sales person \$150K per year if they make 100% of their assigned quota. We will assume they make their quota.
- Then the sales person's expense to close this deal might be seen as:

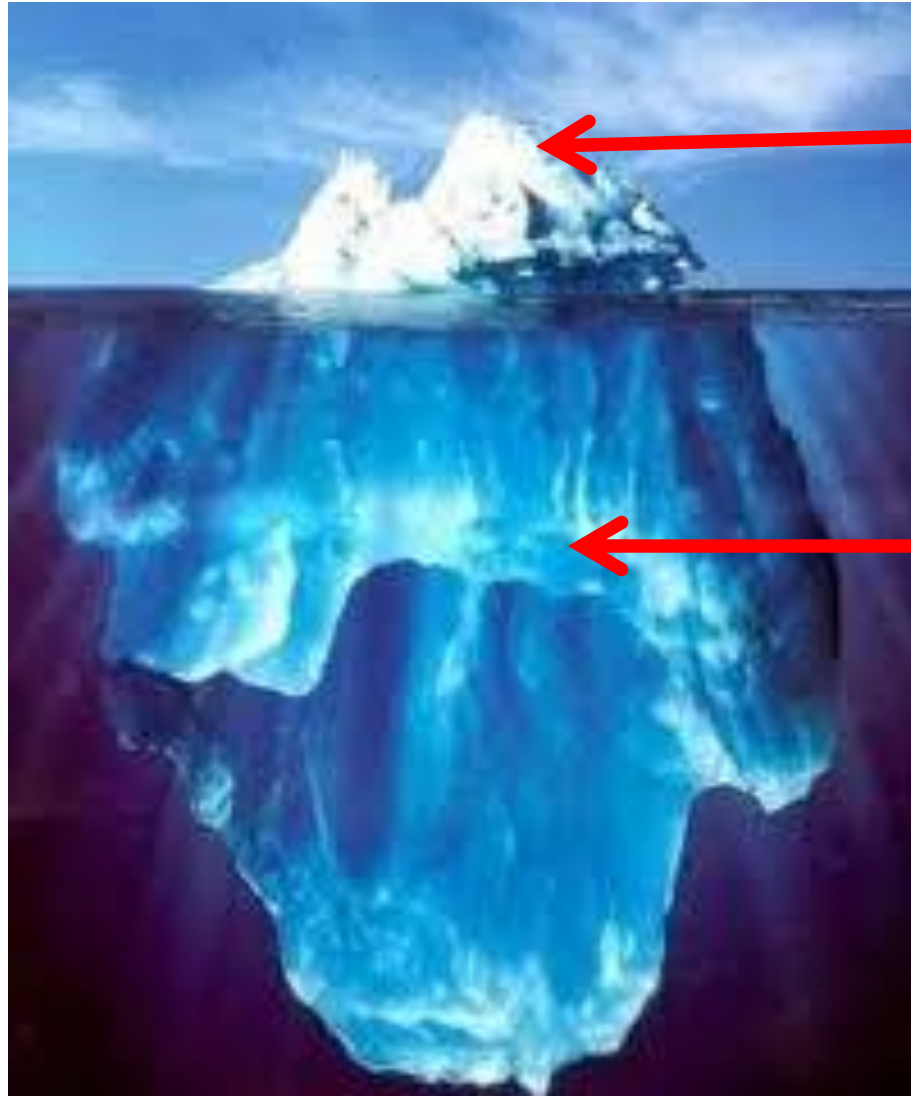
$$\text{\$150K} * (\text{6 months}/\text{12 months}) * (\text{1}/\text{20}) = \text{\$3,750}$$

- But there is more ...

Additional Sales Costs...

- The sales rep has to be assigned their full costs beyond salary
- This could include: auto, real estate, administration, benefits, administration allocation, phone, internet, computer, etc.
- After we do a lot of digging and calculating, we estimate this to be **\$1,000**.
- Then incidental costs associated with this account of travel, lodging, entertainment, demo units, tech support, etc. need to be included.
- After doing a lot of receipt checking and the like we estimate this to be **\$1,500**
- Then the COCA = $\$3,500 + \$1,000 + \$1,500 = \mathbf{\$6,250}$, right?

WRONG!



\$6,250

~20X

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How is that?

- Initial calculation did not include the conversion rate of 5% for the sales rep
- So the rep has to track 20 prospects for every sale and incurs the costs of these non-performers as well
- The sales cycle of 6 months is probably well below average
- There were many other resources that went into making the sales rep successful – e.g., website, sales support, advertising, tradeshow, help of executives, etc.
- Logically the bottoms up methodology should work if you took a long time and got to understand all of the costs but that is very difficult and costs are generally missed or even double counted
- The good news is that there is a much easier way that is more accurate ...

Calculating the COCA Correctly

- Determine all your marketing and sales cost for your company for a set time period.
- That time period is related to the length of your sales cycle.
- It should be at least 2 times your sales cycle.
- Include not just the expenses for your marketing and sales group but also, if it is significant, an allocation of the executives and/or any other resources involved in sales & marketing.
- We will call this number **TMSE(t)** for Total Marketing and Sales Expense for a time period t.

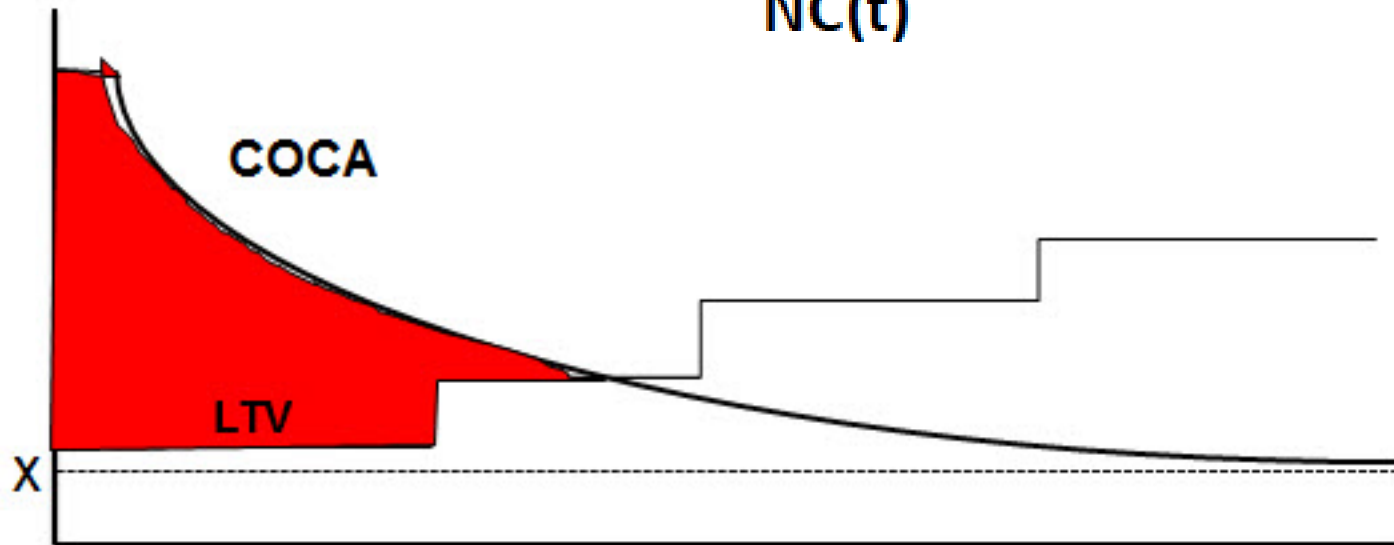
Calculating COCA Correctly (cont.)

- Next, you determine if there is a substantial amount of the $TMSE(t)$ that is dedicated for customer retention, e.g., customer support on going customers and we will call this **IBSE(t)** for Install Base Support Expense for time period t .
- We will then determine the number of new customers we close in the same time period and we will call this **NC(t)** for New Customer in the time period t .

Calculating COCA Correctly (cont.)

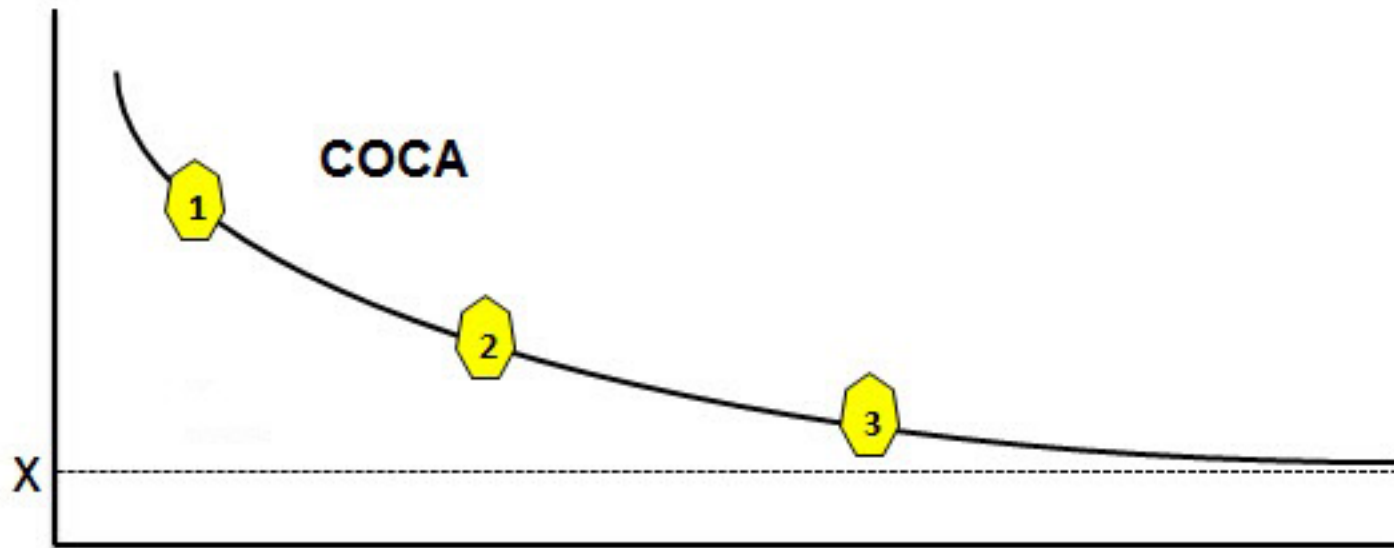
- Then the equation to calculate the COCA for any given period is:

$$\text{COCA}(t) = \frac{\text{TMSE}(t) - \text{IBSE}(t)}{\text{NC}(t)}$$



It is Very Important to View COCA Over Time

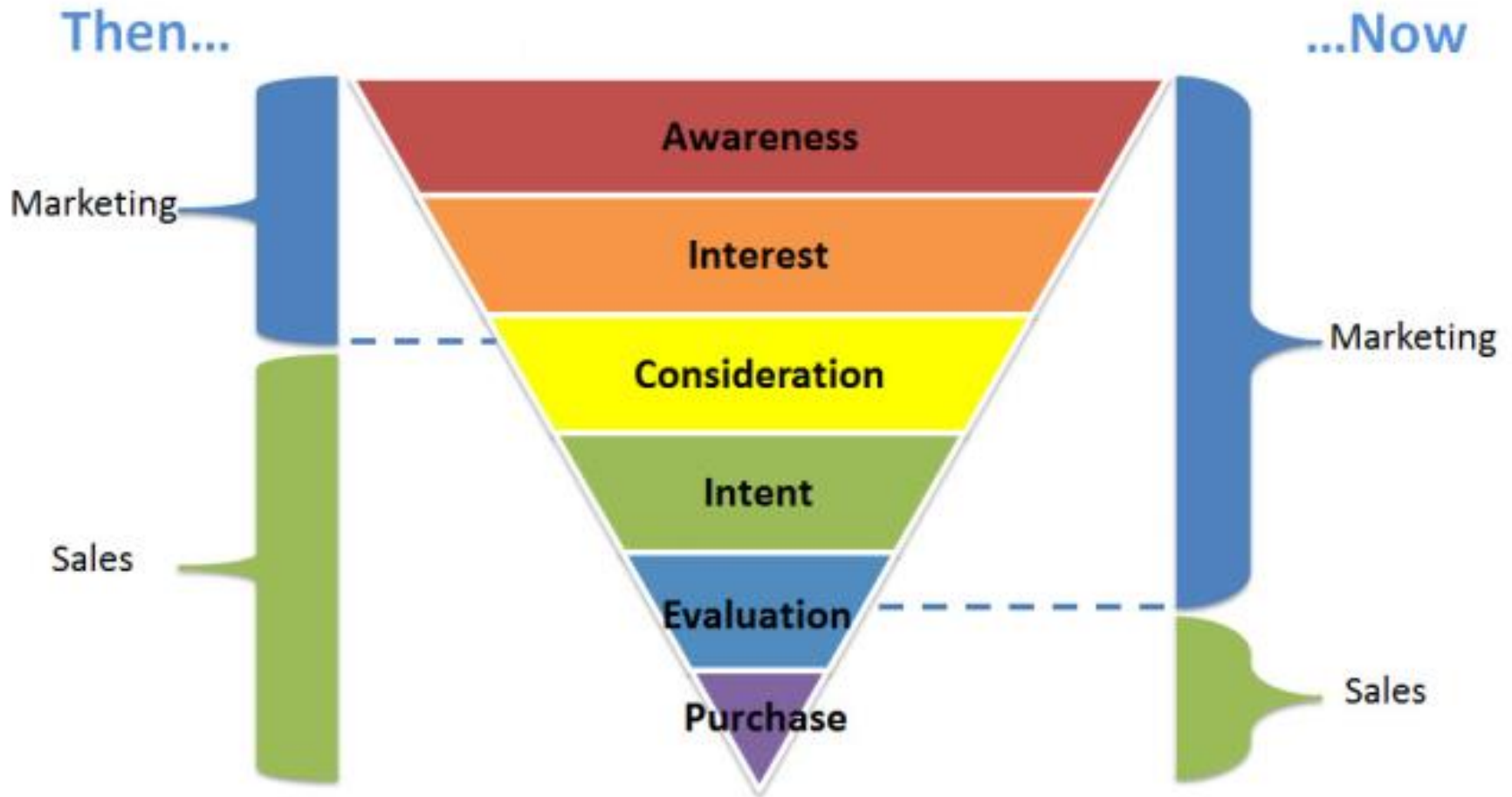
- It will start out very high and then it should go down over time



COCA Key Factors

- Direct Sales vs. Telemarketers
- High Touch vs. Automated
- Conversion Rate
- Cost of Leads
- Quality of Leads
- Moving them Down through the Sales Funnel
- Design of Your Business Model
- WOM
- Focus => Decrease Sales Cycle

The New Marketing & Sales Funnel

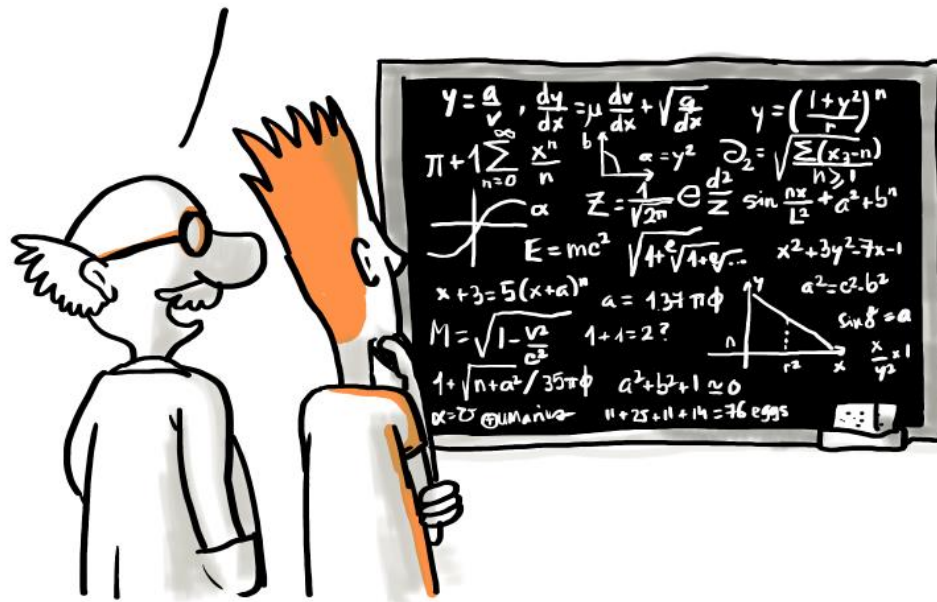


Direct Sales COCA Example

COCA Calculation: Direct Sales Example			
	Year		
Items from Marketing & Sales Budget	<u>1</u>	<u>2</u>	<u>3</u>
Number of Sales People = Tech Support	1	2	3
Salary (\$175k/year fully burdened)	\$ 175,000	\$ 350,000	\$ 525,000
Tech Support (\$125K/year fully burdened)	\$ 125,000	\$ 250,000	\$ 375,000
Travel	\$ 24,000	\$ 40,000	\$ 52,500
Entertainment	\$ 15,000	\$ 24,000	\$ 30,000
Events	\$ 30,000	\$ 35,000	\$ 40,000
Website Cost	\$ 10,000	\$ 10,000	\$ 10,000
Consultant	\$ 15,000	\$ -	\$ -
Total	\$ 394,000	\$ 709,000	\$ 1,032,500
Number of Customers	1	3	7
COCA for Year	\$ 394,000	\$ 236,333	\$ 147,500

Calculate the LTV

Don't worry,
entrepreneurial math
is much simpler.
If the LTV does not equal
3 times the COCA,
none of this matters!



Conceptually

- How much a new customer is worth to your venture over the life time with you

$$\text{LTV} = \sum \text{NPV (Profits for 5 years)}$$

- Key considerations

- ▶ Gross Margins (Pricing & Costs)
- ▶ Cost of Capital
- ▶ Retention Rate
- ▶ Ability to Upsell or Capture Value in other Dimensions
- ▶ *Note that Profit is what matters and not Revenue*
- ▶ *Skok's Law: LTV must be at least 3X COCA*

LTV Example: Helios



*remote-activated,
crystal-clear windshields*



Life Time Value of Acquired Customer

The long-term value of an acquired customer is estimated to be about \$100-125K per municipal fleet. This is driven by the fact that once a fleet adopts the Helios technology, there is a continuing revenue stream to update the new fleet vehicles. As the technology has already been proven successful, follow-up sales take minimal effort. We estimate that the initial sales will generate about 5 years of follow-on sales to the municipal fleet before a new technology displaces it (that we plan on producing).

Average Yearly Revenue per Fleet	\$100K
Gross Margin	97%
Price Increase Per Year	5%
Life of Product	5 years
Retention Rate	90%
Cost of Capital for Company (est)	40%
<u>Resultant Average LTV Per Fleet</u>	<u>\$121K</u>

Example: Helios LTV

Example: Helios LTV	<u>Year 0</u>	<u>Year 1</u>	<u>Year 2</u>	<u>Year 3</u>	<u>Year 4</u>	<u>Year 5</u>
Revenue Per Year (Assumes 5% Yearly Price Increase) =	\$ 100,000	\$ 18,900	\$ 17,861	\$ 16,878	\$ 15,950	\$ 15,073
Gross Margin Profits from Revenues =	\$ 97,000	\$ 18,333	\$ 17,325	\$ 16,372	\$ 15,471	\$ 14,620
Net Present Value at Above Cost of Capital =	\$ 97,000	\$ 11,000	\$ 6,237	\$ 3,536	\$ 2,005	\$ 1,137
NPV of Profit Stream or LTV per Fleet =	<u>\$ 120,915</u>					
Pricing (Unit Price)	\$100	Business Model is a one time charge with no recurring revenue				
Average Yearly Revenue per Fleet in Yr 1	\$100K					
Gross Margin	97%					
Price Increase Per Year	5%					
Life of Product	5 years					
Retention Rate	90%					
Cost of Capital for Company (est)	40%					

Another Example

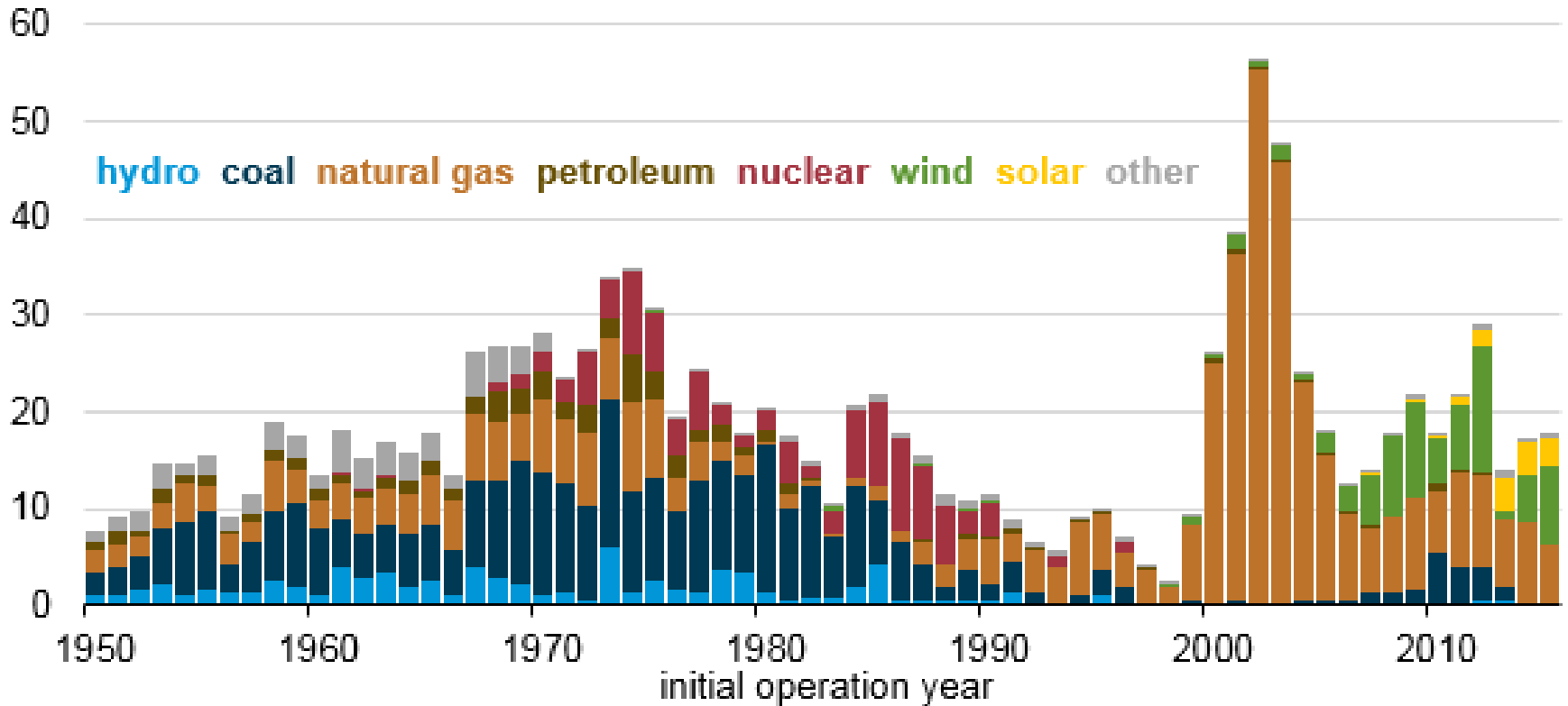
Year		1	2	3	4	5
Units		100	250	500	500	500
Revenue		\$1,000,000	\$2,500,000	\$4,500,000	\$4,500,000	\$4,000,000
Gross Margin		\$0	\$250,000	\$900,000	\$1,350,000	\$1,600,000
NPV @ 30%	\$1,461,178					
NPV @ 40%	\$1,104,451					

- Discount factor is a larger issue, as gross margin is further out
- Account changes in product price over time (in this case down)
- Also changes in margin (in this case up)

Adding the Energy Perspective

Electric generation capacity additions by technology (1950-2015)

gigawatts



IRR > WACC

IRR: Internal Rate of Return

- “Unlevered”
- Impacted by lots of variables
- Variables that can change significantly over time

WACC: Weighted Average Cost of Capital

- For the project/product
- Include debt and equity costs
- Can be highly impacted by tax policy

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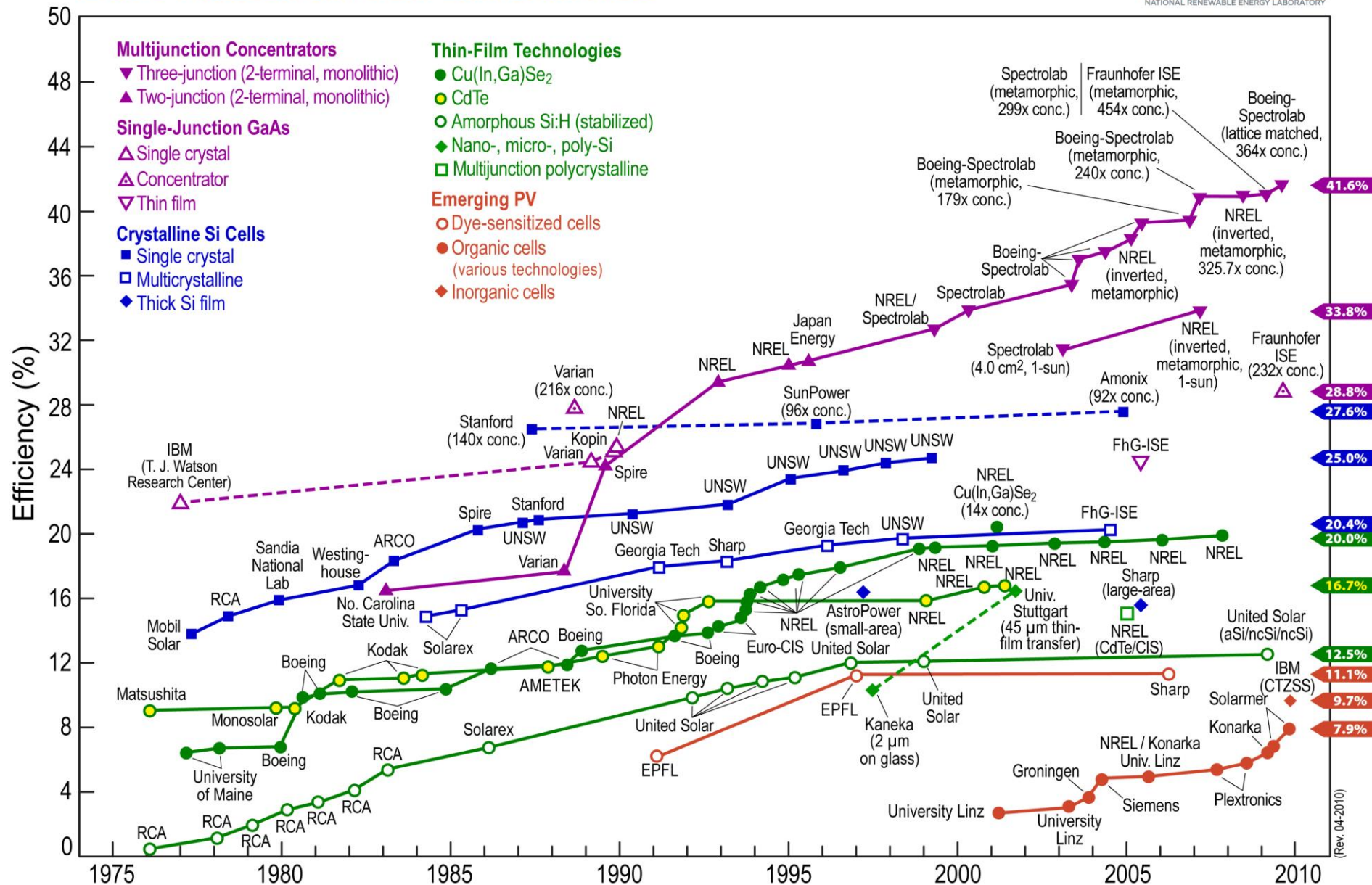
- For the project/product
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You make \$ of the spread

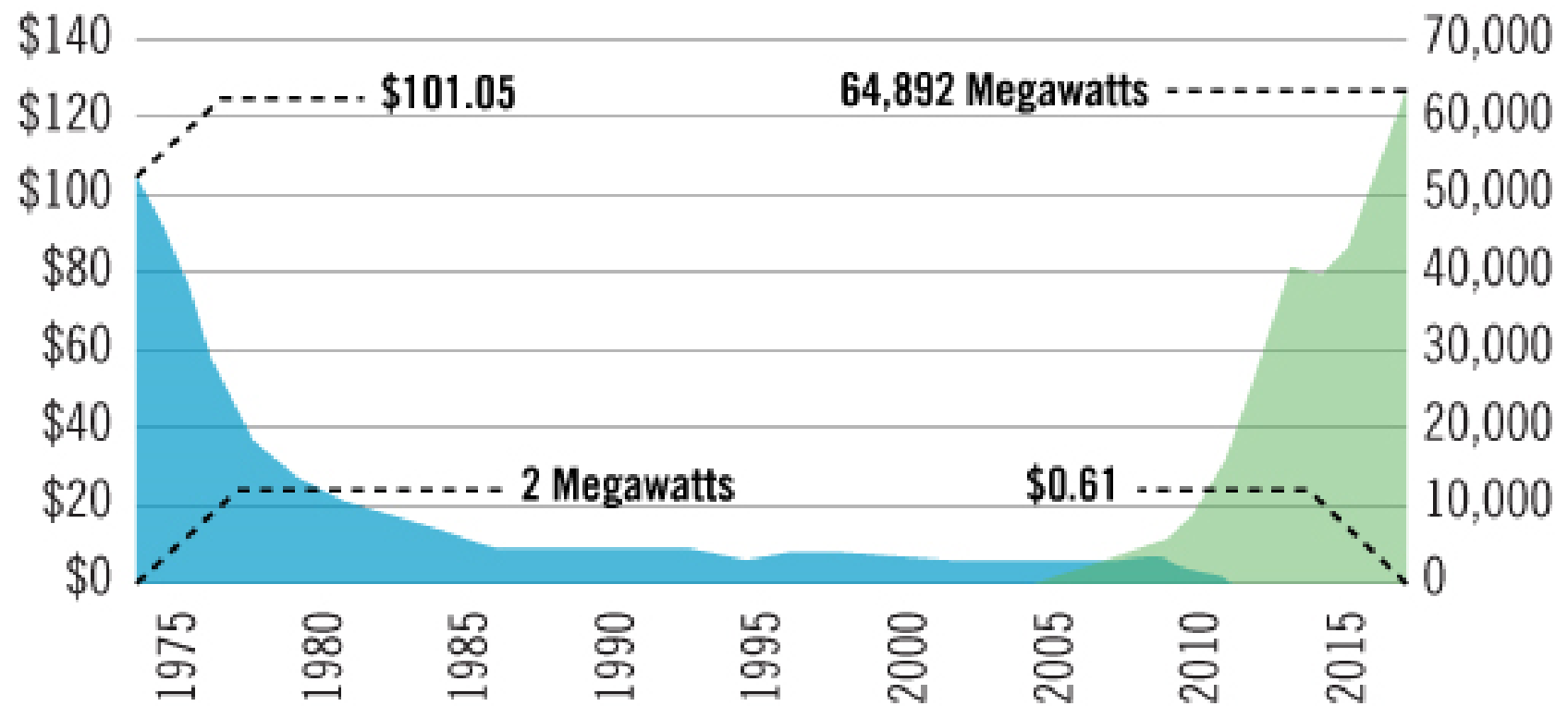
So ideally

IRR >> WACC

Best Research-Cell Efficiencies

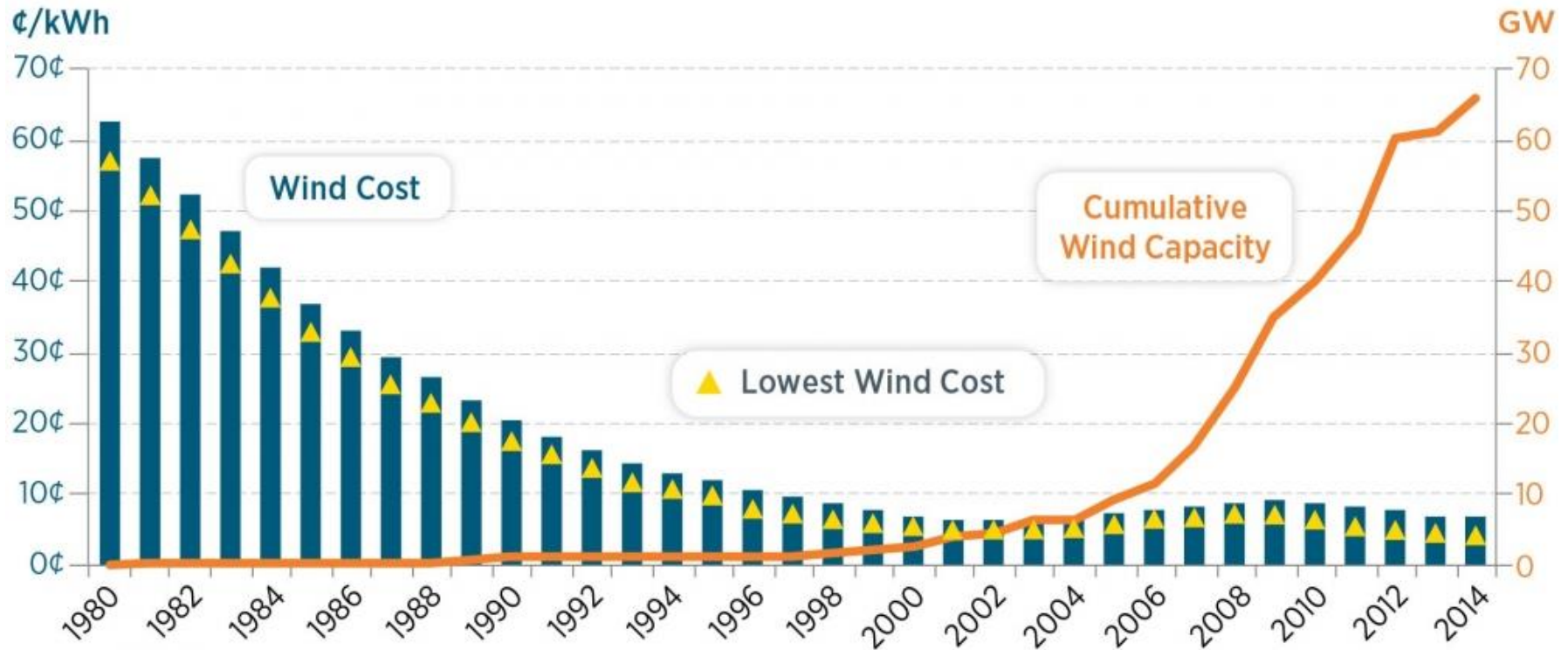


Price of a Solar Panel per Watt vs. Global Installations



Source: Earth Policy Institute/Bloomberg

Wind Power Cost and Growth in US

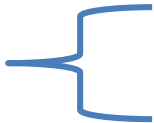


<http://breakingenergy.com/2015/11/17/6-charts-that-will-make-you-optimistic-about-americas-clean-energy-future/>

Focus on IRR


- But that's hard (lots of variables)...

Easy to track

- 
- Efficiency
 - Cost per kW of panels

Site specific

Harder to predict
and track

- 
- Cost per kW of balance of plant and installation
 - Cost of operation
 - Resource quality
 - Longevity of project
 - Tax incentives
 - Energy sales
 - REC sales
 - Cost of sales (now higher than cost of panels for residential market!)
 - Others...
 - ...and they change over time

XL Hybrids Powertrain Savings Calculator

© Please Keep Confidential. This tool is privileged, confidential and is intended solely for the use of the recipient. Dissemination to anyone other than the intended recipient is prohibited.

Fleet name: _____
 Vehicle type: GM Van

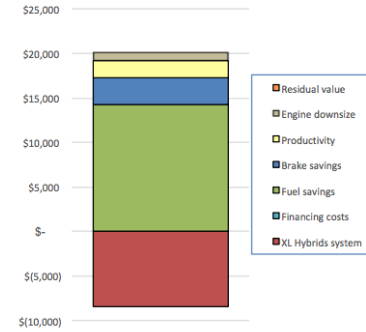
Chart type
 Annual Lifetime

Vehicle / fleet

Vehicles purchased: **282**
 Sales price per unit: **\$8,500**
 Expected years on road: **10.0 yrs**
 Annual miles driven: **25K**
 Total lifetime miles driven: **250K**
 Baseline mpg: **11.3 mpg**
 Hybrid mpg improvement %: **25.0%**
 Cost of fuel (\$/gal): **\$2.63**

1 yrs 20 yrs
 5K 100K
 1 mpg 20 mpg
 per gallon at a **4.0%** inflation rate

Savings with XL Hybrids Powertrain (per vehicle)



Engine

Engine option: Downsize engine Keep existing engine
 Downsize savings: **\$900**

Brake maintenance

Normal brake replacement interval (miles): **35K**
 Total replacement cost (equipment + labor): **\$750**

Driver productivity

Include driver productivity savings? Yes, include savings

Finance inputs

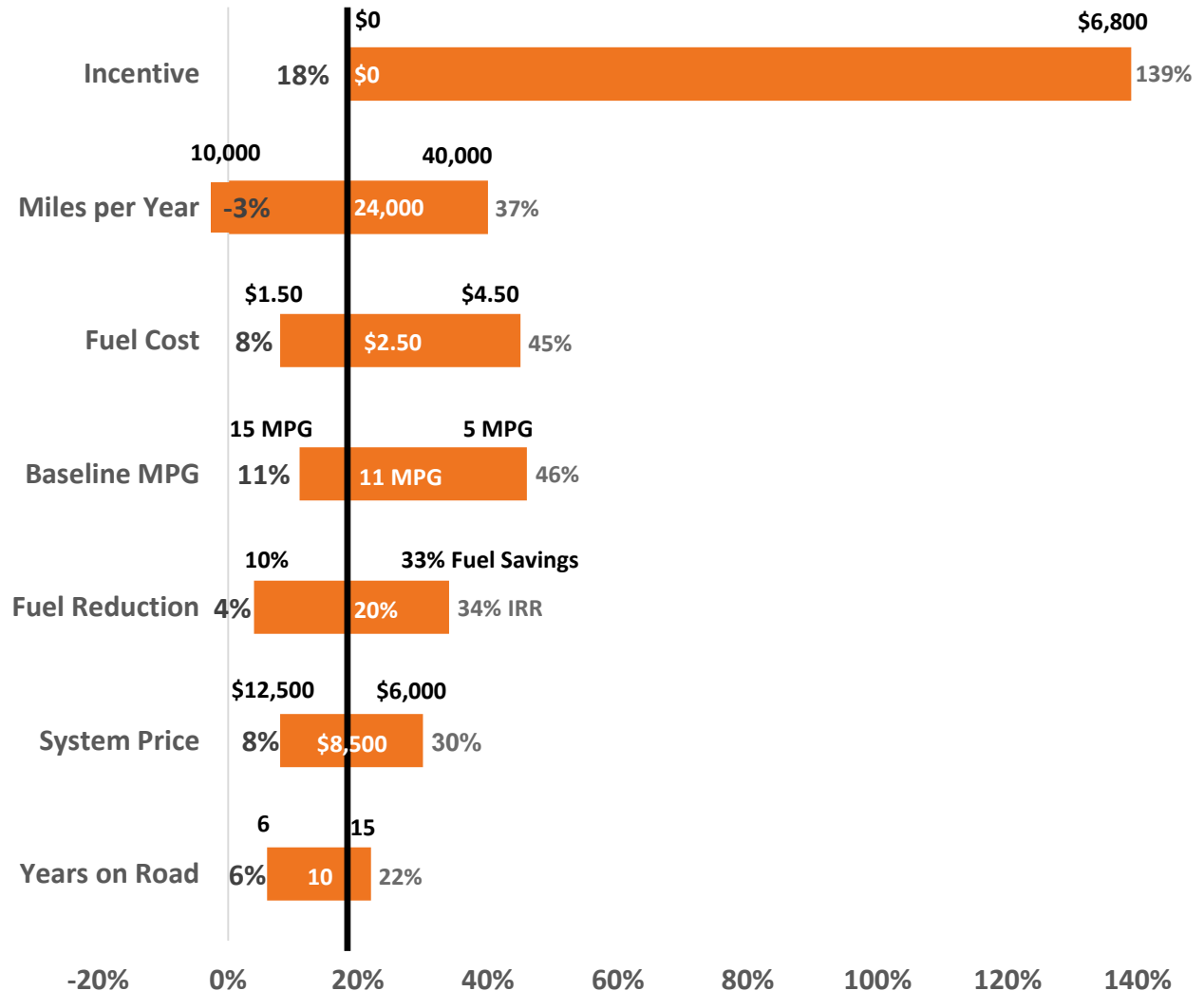
Type of financing: **Purchase**
 Down payment (%): **0%**
 Interest rate (% APR): **2.0%**
 Term of loan/lease (yrs): **3 yrs**
 Residual value (%): **0%**

Lifetime Savings		
	Per vehicle	Fleet total
Gross	\$ 20,108	\$ 5,670,508
	x 282 vehicles in fleet	
Net	\$ 11,608	\$ 3,273,508

	Per vehicle	Fleet total		Per vehicle	Fleet total
Operating metrics			Financial metrics		
Vehicles equipped		282	Total savings (gross) per year:	\$ 2,011	\$ 567,051
Years on road		10.0 yrs	Total savings (gross) lifetime:	\$ 20,108	\$ 5,670,508
Initial mpg		11.3 mpg	Total savings (net) per year:	\$ 1,161	\$ 327,351
Resulting mpg		14.1 mpg	Total savings (net) lifetime:	\$ 11,608	\$ 3,273,508
Fuel saved per year:	442 gal	124,779 gal	NPV (of lifetime savings):	\$ 5,247	\$ 1,479,751
Fuel saved over lifetime:	4,425 gal	1,247,788 gal	Payback in years:	4.3 year(s)	
Productivity gains (hrs/yr):	3.9 hrs	1,088 hrs	Payback in miles:	107,500 miles	
Productivity gains (hrs/life):	38.6 hrs	10,876 hrs	Internal Rate of Return:	22.7%	
Average lifetime fuel price:		\$3.23/gal	Return on Investment:	152.7%	
Average effective fuel price (due to HEV savings):		\$2.57/gal	Savings detail annual		
CO2 reduction (%):		-20.0%	Fuel savings:	\$ 1,428	\$ 402,689
CO2 reduction per year:	3.9 MT	1,113 MT	Brake maintenance savings:	\$ 300	\$ 84,600
CO2 reduction over lifetime:	39.5 MT	11,130 MT	Driver productivity savings:	\$ 193	\$ 54,382
Cost per MT CO2 reduction:		-\$215.36	Engine downsize savings:	\$ 90	\$ 25,380
Financing (lease/loan) metrics			Residual value savings:	\$ -	\$ -
Avg. gross monthly benefit (10 years):	n/a	n/a	Carbon savings:	\$ -	\$ -
Monthly finance payment (3 years):	n/a	n/a		<u>\$ 2,011</u>	<u>\$ 567,051</u>
Term difference monthly amort:	n/a	n/a	Savings detail lifetime		
Avg. net monthly benefit (10 years):	<u>n/a</u>	<u>n/a</u>	Fuel savings:	\$ 14,280	\$ 4,026,891
Savings per mile:	<u>n/a</u>		Brake maintenance savings:	\$ 3,000	\$ 846,000
			Driver productivity savings:	\$ 1,928	\$ 543,817
			Engine downsize savings:	\$ 900	\$ 253,800
			Residual value savings:	\$ -	\$ -
			Carbon savings:	\$ -	\$ -
				<u>\$ 20,108</u>	<u>\$ 5,670,508</u>

Hybrid IRR – Sensitivity Analysis

18% IRR = 114% ROI



Assumes:

- Base case numbers in white along line
- 5% fuel price escalation
- 50% brake savings
- Driver productivity improvements
- Does not include engine downsizing which saves \$800-\$2,500 on price

IRR

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In Some Cases IRR Not Required



- Green Premium Market
 - ~3% of US vehicle market
- ~6 million sold ~63% market share



- Performance/luxury market
- ~163,000 sold
- Model 3 → mass market

Questions?